



Housing Services Dementia Friendly Communities

Scrutiny Inquiry 19.11.15

A city of opportunity where everyone thrives

Nick Cross Head of Housing

Jean Brown Supported Services Manager

Housing Supporting Independent living & Well being

- **60plus Support -early intervention, preventative, re-ablement (tenure neutral)**
- **Age related “quieter” housing 50’s & 60’s– first point access to support**
- **60plus Complexes – Support on site & Community hub**
- **Extra care Housing incl Dementia specific – 24/7 care onsite**
- **Telecare – 24/7 emergency support incl dementia specific**
- **Vibrant Hubs – Socialising, Volunteering, Contributing, Learning, Active**
- **Resident Involvement – projects, groups, neighbourhoods**
- **Supporting Carers**
- **Safeguarding**
- **Partnership working e.g. Age Concern, Snr Saints, resident groups**
- **Integrated working – working towards this through clusters 75+ nurses**

Capital Investment

- **SCC New build**
- **Refurbishment communal areas internal & external**
- **HAPPI Principles and learning from what works well**
- **Commissioning & Market Position statement**
- **Decent Neighbourhoods –Well being /Lifetime Neighbourhoods**
- **Housing Roads, footpaths and hard standing's**
- **Access – lifts, mobility scooters, entrances**
- **CCTV & Security – protecting residents and the Asset**
- **Adaptations – handrails to ramps and level access showers**
- **Short term accommodation –Rozel Ct & Weston Ct**

Housing with Care / Extra Care

- Independent secure tenancy – own front door, own home, self contained
- 24/7 Care & Onsite Support
- Individually assessed eligibility for Care & Housing need
- Responding to changing needs, emergencies
- Telecare individually assessed/tailored
- Design features – dementia specific eg flooring, walls
- Better Care cluster working – Health clubs
- Age criteria- new complex 55plus
- Community facilities reaching out local older population

Dementia Friendly Fun Fridays

Social Return On Investment – Well Being Evaluation

Outcomes measured

- Good overall health
- High confidence (adult)
- Relief from depression/anxiety (adult)
- Feel in control of life
- Member of social group
- Frequent mild exercise
- Regular volunteering

Preliminary findings

£1 invested in DFFF, there is a return of £44.69 in wellbeing / social value

Overall, a return of £212,019p/a cost benefit

Final report will be circulated to Scrutiny Panel

Projects continued

- **Dementia Friends Champions - raising awareness**
- **Tablets – house of memories**
- **Memory Cafés– Admiral Nurses supporting Carers**
- **Memory Advisors / Memory Matters**
- **Intergenerational projects eg gardening & IT – Jnr NW's**
- **Activities developing new Senior Saints activity – engage, inspire and improve health and wellbeing**
- **Falls prevention – working with Health & Ambulance services**
- **Telecare development – devices specific to living with dementia**
- **75plus Nurses – working better together**
- **Community Navigators – clusters 1 & 5 working together**

Challenges & Opportunities

- Erskine Court and other Complexes
- Telecare
- Volunteering
- Local shop & businesses
- Transport
- Understanding and Integrating -Clusters
- Early Age dementia – housing and support
- Commissioning – living with dementia
increase demand